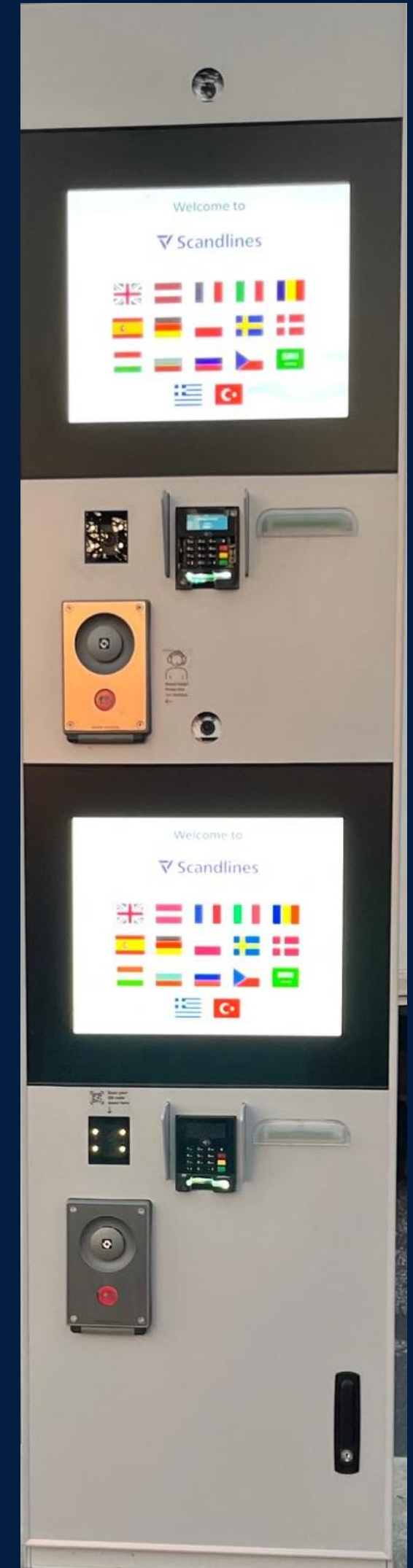


How to use the
NEW SELF SERVICE
for pre-booked
Freight units
in our Ports
PUTTGARDEN & ROEDBY



Arriving at the Kiosk you can chose 17 different languages



Wait a few seconds until process starts reading your license plate(s)

If license plate is pre-booked process starts automatically



The screenshot shows a white dialog box with the Scandlines logo at the top left. In the top right corner, there is a language selector showing 'EN' and a small UK flag. The main text in the center asks, 'Are you carrying dangerous goods / ADR?'. To the right of this text is a yellow diamond-shaped warning sign with a black border and the letters 'ADR' in black. At the bottom left, there is a back button with a left-pointing arrow and the text 'Back'. At the bottom right, there are two buttons: a red one labeled 'No' and a green one labeled 'Yes'.

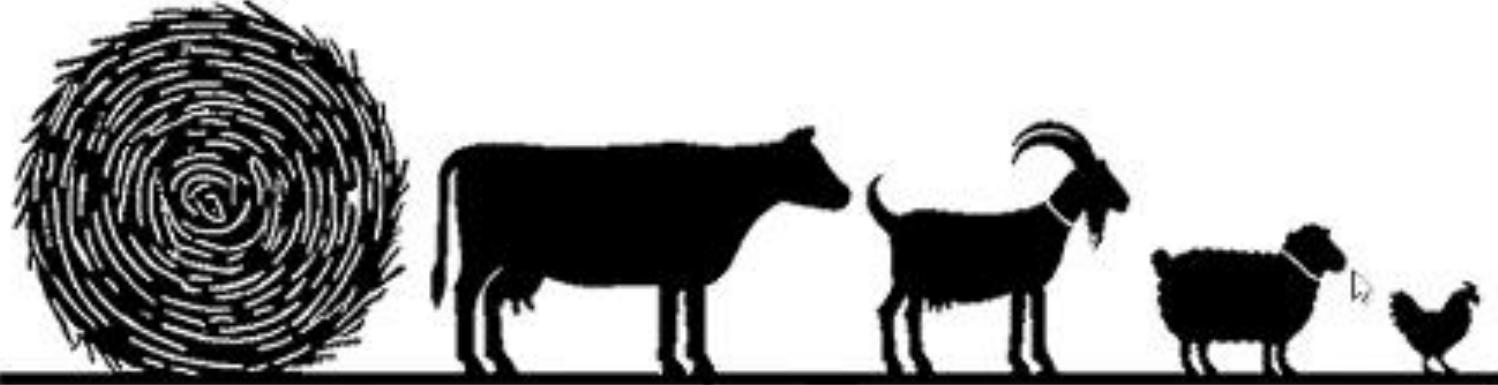
In every dialog
you can
change the
language here

Next Dialog shows up and has to be chosen

 Scandlines

EN 

Are you carrying livestock or straw?



[< Back](#)

No

Yes

Chose load type in this dialog and push confirm afterwards

 Indicate type of goods;

Mixed consignment	Food produces	Mail, parcels
Metals, ores, stones and earthes	Agricultural and fishery products	Cars and car parts and other transport equipment
Machinery and equipment (radio, television, medicinal)	Textiles and leathers	Wood and products of wood
Coal, petroleum, natural gas	Petroleum products, briquettes	Chemicals and chemical products incl. plastics
Mineral products (not metal)	Basic metals and fabricated metals	Furniture
Waste	Equipment and material utilized in the transport of goods	House and office removal goods, baggage
Unidentifiable goods		Other goods n.e.c.

 Back



Confirm 

Chose the number of driver(s) and push confirm

EN 

How many people are in your vehicle?

1

2

3

4

5

[← Back](#)



[Confirm →](#)

Now your booking is updated and will be checked in soon



Updating your booking
Please wait...

**Pay attention for assigned Lane No.
and take all printed documents**



What kind of transports are not allowed to use Self Service?

Transport carrying:



Dangerous Goods also in Limited Quantity



Animals, Livestock and Straw



Goods require a running cooling unit (REEFER E-PLUG on Board)



Oversized goods like “Transport Exceptionnel”

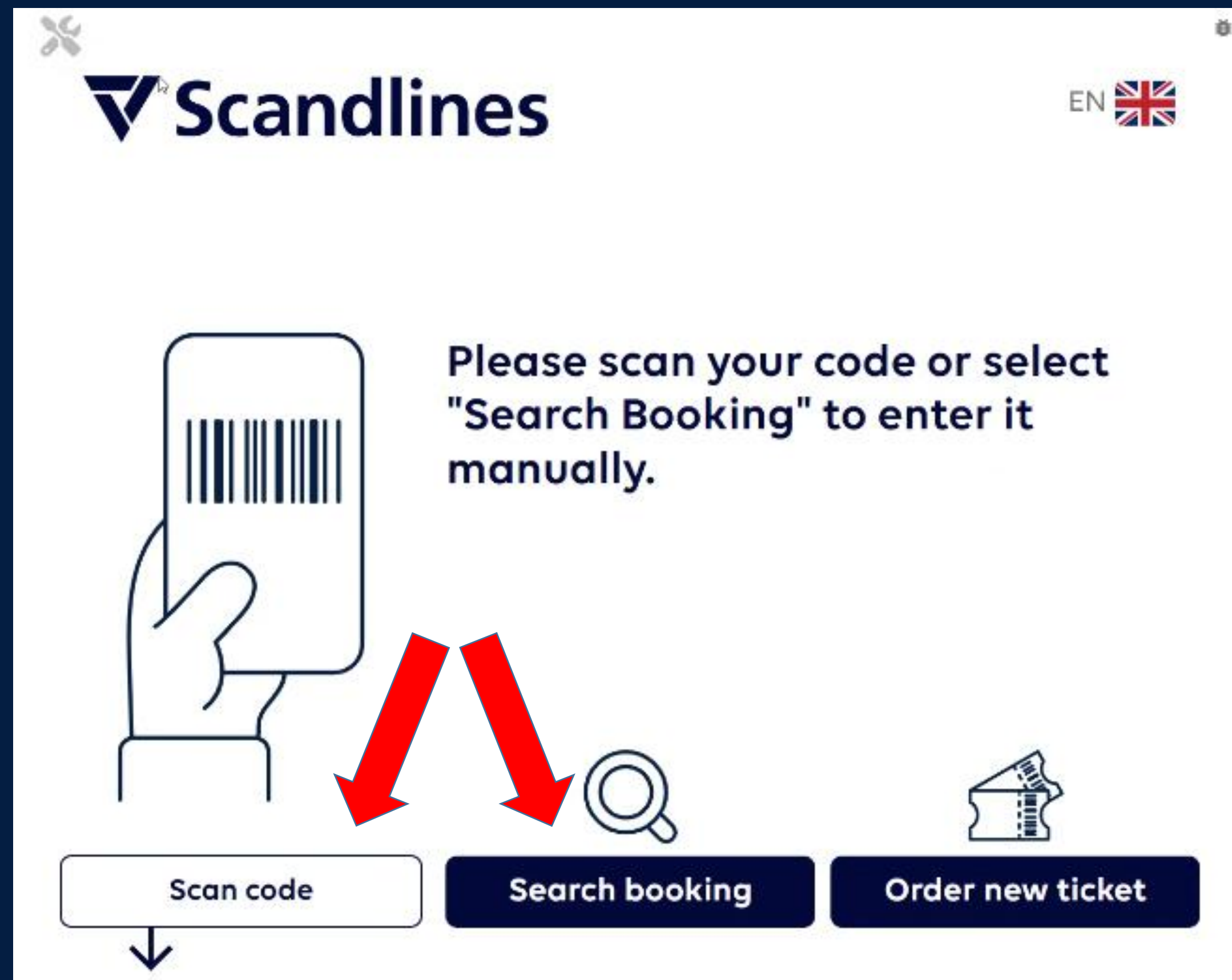
What to do when dialog doesn't start after a few seconds?

Chose your
language here

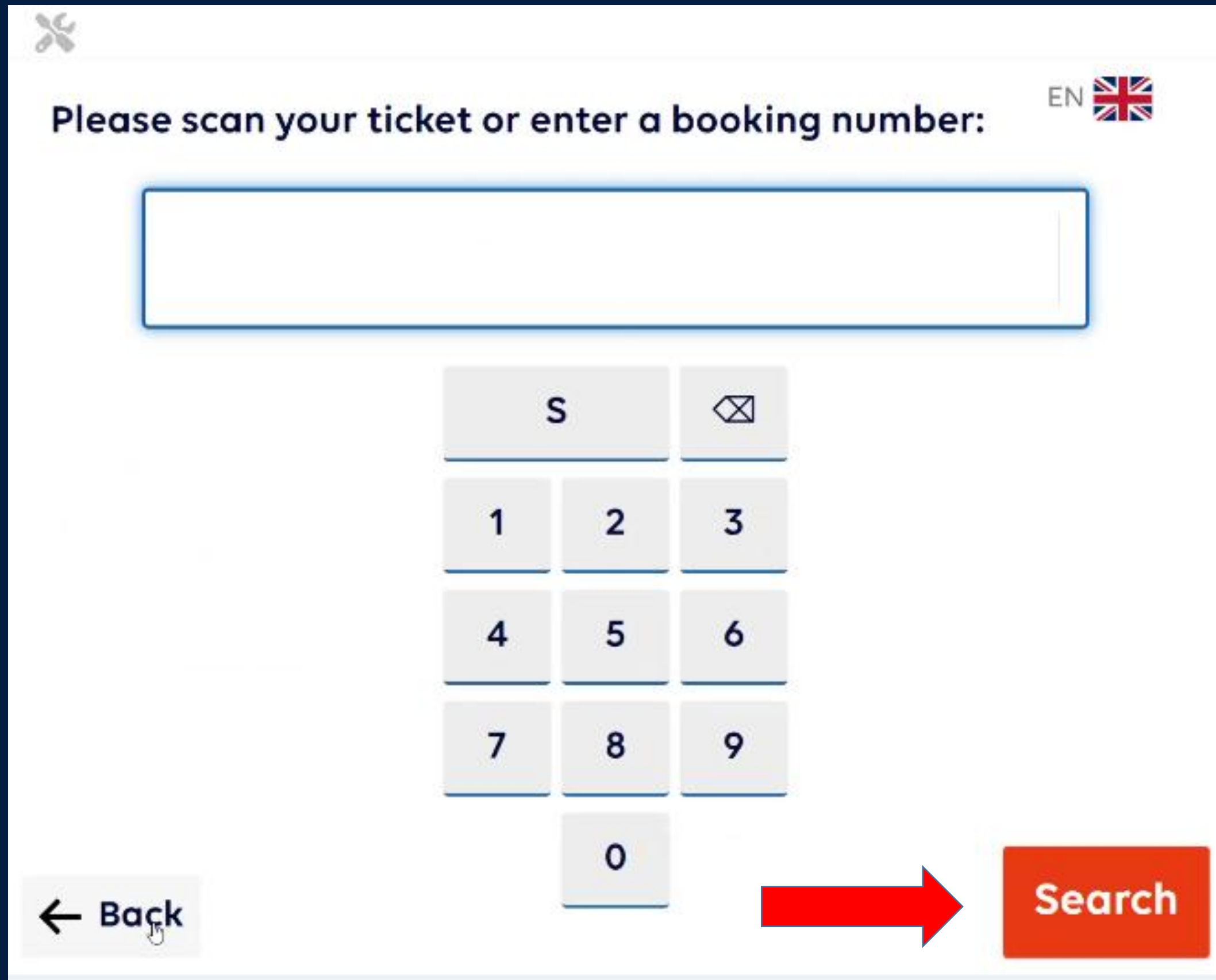


Where to enter your booking reference?

Scan Code from Booking or enter booking reference via „Search Booking“



Enter your booking reference, starting with “S...” and push on Search



 Please scan your ticket or enter a booking number: EN 

S		
1	2	3
4	5	6
7	8	9
0		

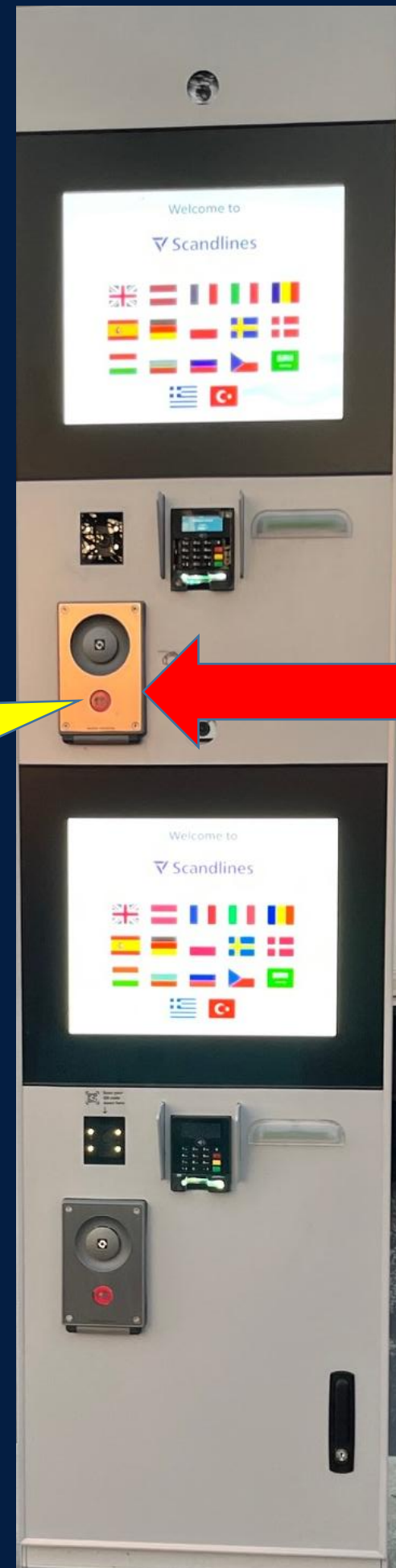
 Back 

Search

What to do if something goes wrong or you need support ?

**Please press
the Help
Button.**

**Our Check-In
Team will
support you.**



How to improve your fast check-in at SELF SERVICE?

- **Always pre-book with license plate front and / or rear**
- **Update your booking with load weight and load type before arriving at the port**
- **Use the DRIVER WEB APP for updating your booking reference**

Scandlines Driver Web-App

Download the Driver Web App

The web app can be downloaded to all types of phones.
Scan QR code or follow this link (while you are on your phone):
<https://precheckin.scandlines.com>




New, Digital instead
of paper in the ports

- Access our Web App best 2 hours prior to truck entering port **Rødby** or **Puttgarden**
- Type in your booking number (S2...)
- Check / Update / Add information about your departure
 - plate numbers back/front
 - loading weight (if any)
 - kind of cargo / consignment group / empty tour

Multiple Up-dates are possible latest until 15 minutes prior to departure!

- Present the **barcode** in the ticket office in the ports **Rødby** and **Puttgarden** for Quick Scan and Check-in process.
- **Pre-booked Freight units directly to pass the automatic SELF SERVICE lane – no parking required!**

